

DHL Air (UK) Enhances Crew Operations with TA Crew Hub Partnership

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DHL Air (UK) Limited has announced a new strategic partnership with TA Connections, adopting its advanced TA Crew Hub platform to streamline crew accommodation and transport logistics. The move signals DHL's ongoing commitment to operational efficiency and staff welfare as the global logistics carrier continues to scale its operations.

The partnership brings together DHL's growing aviation network with TA Connections' expertise in crew logistics technology. The TA Crew Hub platform will enable DHL Air (UK) to manage layovers more efficiently, automating hotel bookings, coordinating transport, and integrating with existing systems to ensure transparent, real-time oversight of crew movements.

"This is about ensuring our crew are supported every step of the way," said Tom Mackle, Managing Director at DHL Air (UK) Limited. "As a global airline committed to connecting people and markets, it's vital our crews are supported with seamless logistics and the ability to rest and recharge between flights. TA Crew Hub provides the automation, compliance, and transparency we need to uphold our service standards and continue delivering for our customers around the world."

The platform is designed to reduce administrative burden on operations centres while maintaining high standards of safety, comfort, and compliance. With full visibility into schedules, layovers, and associated costs, DHL expects to see both operational improvements and better crew experience. Features include automated billing, contract alignment with flight schedules, and tools to manage international regulatory compliance.

Ryan Guthrie, Group President of Lodging at Corpay, the parent company of TA Connections, welcomed the collaboration: "We're excited to support DHL Air (UK) Limited with our TA Crew Hub platform. Their dedication to operational excellence and global service aligns with our mission to simplify crew logistics for airlines operating at scale."

This partnership represents another step forward in DHL's broader modernisation strategy. In a sector where reliability and speed are paramount, investments in behind-the-scenes efficiency are just as critical as those on the front line. For DHL, ensuring its crew are well-rested and supported is not just good practice; it is essential to sustaining the performance customers expect from one of the world's leading cargo carriers.