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MahaRERA Affirms Hybrid Hearing System for Complaints


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The Maharashtra Real Estate Regulatory Authority (MahaRERA) has clarified its existing policy of conducting both physical and virtual hearings for dispute resolution. This statement comes in response to a Bombay High Court directive emphasizing the importance of maintaining hybrid hearing options to ensure accessible justice for all parties involved in real estate disputes.

MahaRERA officials confirmed that the regulatory body has consistently offered complainants the flexibility to choose their preferred hearing mode. The system allows homebuyers and developers to appear either in person at MahaRERA offices or through virtual platforms, depending on their convenience. This dual approach aims to balance efficiency with accessibility, particularly for outstation parties who might face travel constraints.

Legal experts have welcomed the hybrid model as a progressive step in dispute resolution. The Bombay High Court's intervention reaffirms the principle that justice delivery systems must accommodate diverse needs.  MahaRERA's compliance demonstrates its commitment to maintaining transparent and inclusive proceedings while adapting to technological advancements in the judicial process.

As real estate disputes continue to rise across Maharashtra, MahaRERA's hybrid hearing system sets an important precedent for consumer-friendly regulation. The authority's willingness to accommodate both physical and virtual participation reflects a pragmatic approach to dispute resolution in the digital age. This balanced model not only enhances access to justice but also serves as a benchmark for other regulatory bodies seeking to modernize their grievance redressal mechanisms. The coming months will reveal how effectively this system addresses the growing caseload while maintaining procedural fairness for all stakeholders in Maharashtra's real estate sector.