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Honolulu Property Owners Urged to Pay Real Property Taxes by August 20

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— Categories: *Real Estate*

Property owners across the city are being reminded that the first installment of the 2025–2026 real property tax year is due on August 20, 2025. The City and County of Honolulu confirmed that tax bills have already been mailed to all registered property owners and servicing agents.

The Division of Treasury, located at 530 South King Street, Room 115, is accepting payments in person during regular office hours, Monday through Friday from 7:50 a.m. to 4:15 p.m. Payments may be made with cash, check, or debit and credit cards, though only Visa and MasterCard are accepted for in-person card transactions. A convenience fee will be applied to card payments.

For property owners who prefer remote options, the city has made electronic payments available online at www.rphnlpay.com or by phone at 808-825-6819. Both services are operated by eHawaii.gov Payments, a Tyler Technologies company, and are accessible 24 hours a day, seven days a week. Online and phone transactions accept Visa, MasterCard, American Express, Discover, JCB, and electronic checks. Convenience fees apply at the time of payment confirmation.

Payments may also be made at any Satellite City Hall location. When paying by check, up to five real property tax parcels can be included in a single payment. Tax officials reminded residents to include the Tax Map Key (TMK) on all checks to ensure proper processing. Checks that do not have the account holder's name and bank number imprinted will be returned, potentially leading to penalties. Returned checks will also incur a \$25 service fee.

Residents who have not yet received a tax bill are encouraged to verify their account status immediately. They can do so by visiting www.honolulupropertytax.com, emailing bfstreasmalbox@honolulu.gov, or calling the Real Property Tax Office at 808-768-3980.

City officials warned that failure to pay property taxes by the August 20 deadline will result in penalties, even if a bill was not received. A penalty of up to 10 percent of the unpaid balance may be imposed, along with annual interest charges of 12 percent until the balance is fully settled.

The City and County of Honolulu is urging all property owners to make payments ahead of the deadline in order to avoid penalties and interest fees.